



Hillcrest Educational Centers has a community-focused philosophy regarding civic engagement.

Developing and providing services that fall outside of our core services of residential and day programming typically meet several criteria.

First, there needs to be an identified need that is not currently being met. By meeting with key stakeholders we can define what that need is and can propose services. To be successful, it's important to us that these services are within the current skill set of the organization and are supported by the local community.

Developing business pro formas and financial projections can help identify the ability for the services to have independent financial stability. This is important so that services are not dependent on alternative funding as that can be unpredictable and temporary.

Finally, there is attention paid to the agency's ability to maintain the infrastructure to maintain the services on an ongoing basis. This means that personnel, equipment, reporting processes, budget development and management are positioned to be able to support these developments operationally long term.

Hillcrest Dental Care was founded in 1985 to provide quality oral healthcare to the children of Hillcrest Educational Centers, Inc. Because of their special needs, access to oral healthcare was a major challenge for these children. Since its establishment, Hillcrest Dental Care has steadily expanded to support other special needs clients, as well as opening its doors to anyone in search of top-quality oral healthcare in the Berkshires.

The purpose of the dental program began as a way to provide oral health services to the children in our care who could not find dental providers in our area. The program started in a small room at one of our campuses with one part time dentist serving our population. As word spread about our ability to meet the needs of the special needs community, the demand for these services increased.

Soon, we needed to expand by placing a clinic located in the downtown area Pittsfield, MA. and with the purchase of our current Administrative Campus, eventually moved the dental office to it's current location.

Over time, we needed to add several treatment rooms to accommodate the large volume of services currently provided.

Today, Hillcrest provides care to over 13,000 patients, runs an oral health education outreach program for students throughout the Berkshires, and is always looking for ways to help members of our community get the dental care they deserve.

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hillcrestdentalcare.org/ourcommunity